

# Parking fee and parking space

burg-landskron.at

# For concerns regarding from the plant of the please contact the Burg Landskron team at

office@burg-landskron.at bzw. +43 4242 415 63

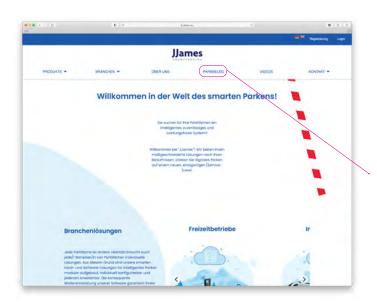
If your parking fee is charged twice, please contact the Burg Landskron office by email at office@burg-landskron.at and provide your license plate number, payment confirmation, and IBAN.

If the barrier does not open despite payment, please contact the number **+43 664 45 05 474**. The barrier will then be opened for you immediately.



If you have a disability ID card, please send it along with the relevant license plates in advance to **office@burg-landskron.at**. You will

then be provided with a QR code for five free entries.



### Questions?

# Where is cash payment possible?

If you wish to pay for your parking ticket in cash, please do so either at the bistro, restaurant, or at the Affenberg ticket office.

# What to do if the ticket machine is offline?

If the ticket machine is offline, you can contact this number: +43 664 45 05 474. Alternatively, you can pay at the bistro, restaurant, or at the Affenberg ticket office.

## How long is the ticket valid?

The ticket is valid all day for one ascent.

**Free Parking:** If you dine at our restaurant after 6:00 PM, parking is free. Parking is also free for individuals with disabilities.

## Where can I get the receipt?

Here's how:

Go to the website www.jjames.eu.

Click on the tab "PARKBELEG".

Enter your license plate number. 1. JJames 2. Select the parking area VILLACH-BURG LANDSKRON. 3. Enter the last digits of the card number (with which the payment was made). 4. Click on the green button "BELEG RUNTERLADEN". 5. Done.